

AMIDiag Lite

- Quick Reference Guide



AMIDiag Lite is a diagnostic application for PC users in a bootable CD. It is an ideal tool for diagnosis especially when the system fails to boot to the OS.

Key Features

- Designed for use by PC users
- Distributed as bootable CD
- No separate installation required on the Hard disk
- OS independent – AMIDiag Lite does not depend on the OS installed on the system
- Tests the PC hardware directly without involving OS drivers
- Support for latest Hardware (processors & chipsets)
- Powerful AMIDiag Diagnostics modules included
 - System Tests
 - CPU
 - Memory
 - Hard disk
 - CD
 - Floppy
 - Keyboard
 - Video
 - USB
 - Serial Port
 - Parallel Port
 - Mouse

Key Benefits

- Reduction in the number of the customer site visits for the support calls
- Reduction in duration of service calls from customer
- Quick Solution - Customer Service Engineer can be ready with the solution when he plans to visit customer site to rectify the problem
- Help planning for alternative solutions - If the hardware is found to be having no issues using AMIDiag Lite, then the technician may either quickly start looking for software issues if any or plan for in depth diagnosis

Operation

During the customer support calls, Engineer may ask the customer to run the AMIDiag Lite and share the test results. This will reduce the time and effort involved in support.

AMIDiag Lite CD can boot the system for the diagnosis. User can run a set of diagnostics in batch mode or can choose and run the diagnostics from menu in Interactive mode.



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